



The Daily Deac

1 message

Parents & Families <noreply+feedproxy@google.com>
Reply-To: Parents & Families <parents@wfu.edu>
To:

Thu, May 28, 2020 at 5:23 PM

The Daily Deac



Update on Fees

Posted: 28 May 2020 07:38 AM PDT

Happy Thursday, Deac families. Today, parents/families of full time undergraduate students received an email about partial refunds of certain fees. I will contextualize some of the highlights here; additional information can be found in your email* or at refunds.wfu.edu.

The Student Health Fee, Wellness Fee, and Parking Registration Fee are being partially refunded to full time undergraduate and graduate students, as applicable. The Student Activity Fee for full time undergraduates and certain professional schools' students is also being partially refunded.

Your students will receive instructions for claiming applicable refunds on Monday, June 1st. Students can log onto DEAC to view information about their refund (if applicable). Hint: the Current Activity view in DEAC is where they want to look (while there is a monthly statement, that is posted once a month and is not updated; it's like a credit card statement that gets created once a month and the info stays static).

As a reminder, the message about claiming the refund goes to students (rather than the parents/family members, even if you are the one paying the tuition). This is in accordance with federal privacy laws, as the student is the legal owner of the account. Therefore, we encourage you to talk with your students between now and June 1st if you want to discuss how you want to handle the refund.

* NOTE on the email you received: if your refund email does not show up in your Inbox, please check your spam/junk/quarantine, and/or search your email for any with wfu.edu addresses. When we hit 'send' on an email, we don't control how it is received by individual internet service providers. Sometimes when we send large emails out, those are interpreted as spam. If you find the email in your spam, add us as a safe sender or mark as not spam or move to the inbox. You can also talk to your internet service provider if those things do not work; unfortunately we can't control what ISPs let in (or reject).

I wanted to mention that because we frequently get that question about why something rolled to spam. Believe me, if I could change that, I would!

— by **Betsy Chapman, Ph.D. ('92, MA '94)**

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